

Patient-Centered Medical Home Advisory Council
Meeting Minutes
June 6, 2012

Office of the Commissioner of Securities and Insurance (CSI) Conference Room, Helena, and by phone

Members present

Paula Block, Montana Primary Care Association
Dr. Doug Carr, Billings Clinic
Dr. Paul Cook, Rocky Mountain Health Network
Dr. Janice Gomersall, Montana Academy of Family Physicians
Dr. Jonathan Griffin, St. Peter's Medical Group
Todd Lovshin, Allegiance Life and Health Company
Bill Pfingsten, Bozeman Deaconess Health Group
Dr. Tom Roberts, Western Montana Clinic
Claudia Stephens, Montana Migrant and Seasonal Farm Worker Council
Lisa Wilson, Parents, Let's Unite for Kids-PLUK
Kristin Juliar, Montana Office of Rural Health
Carol Kelley, Bozeman Deaconess Internal Medicine Associates
Dr. Fred Olson, BCBS MT
Dr. Rob Stenger, Grant Creek Family Practice, St. Patrick's Hospital
Cindy Stergar, CHC-Butte Silver Bow Primary Care Clinic

Members absent

JP Pujol, New West Health Services
Dr. Deborah Agnew, Billings Clinic
Bernadette Roy, CHC-Partnership Health Center
John Hoffland, DPHHS Medicaid, Passport to Health
Rick Yearry, REC
Kirsten Mailloux, EBMS
Dr. Jerry Speer, Benefis Health System
Bob Olson, MHA
Dr. Jay Larson, Independent Provider

Interested parties present

Janice Mackenson, Mountain Pacific Quality Health
Dr. Tom Ewing, Pacific Source
Jean Branscum, MMA

CSI staff present

Blair Lund – Minutes Recorder
Christina Goe
Amanda Roccabruna Eby

Welcome, Agenda Review, Approval of Minutes –

Dr. Carr opened the meeting and welcomed everyone.

Review of agenda – Amanda mentioned that the agenda was changed slightly, so that Christina could be available during the feedback from council members on the latest draft legislation and the Legislation sub-committee report.

Minutes from May – Dr. Carr asked if there were any amendments. None were heard, so the minutes were considered approved.

Feedback from constituents on latest draft legislation –

Christina summarized the comments from the legislative subcommittee meeting:

MHA and MMA discussed the bill with their membership briefly; the MHA response to bill draft was neutral. Bob Olsen described their process to get consensus from their membership. The MHA is undertaking a survey, and Dr. Carr and Dr. Roberts are writing a white paper on MMA's position on PCMH. Dr. Carr said that a fact sheet has been requested that can be presented to many different types of audiences. They are looking at doing a presentation to the MMA's annual meeting in September. There has been some general support, but there are still many questions. The fact sheet needs to answer the following questions: why do we need legislation, how is this different from other programs, and how would this drive quality? Amanda will survey the council for their input, and then will create a draft fact sheet to present to the council. Dr. Carr expanded on how there is a lot of uncertainty about PCMHs. Christina said it would be good to explain that PCMHs don't affect those that don't choose to be involved. Dr. Cook said that PCMH may not be a high priority for many of the MHA members for their legislative agenda, and that education may help to raise awareness. Amanda summarized that education will be a very important component of moving forward and gaining legislative advocacy.

Report from Sub-committees -

Legislative – Dr. Carr summarized that it was important to see what the timeline was for the sub-committee, because they have started some of the work.

They are starting on a plan for contacting legislators. They don't think that the general public would come to presentations that just included PCMH information, so they will be looking to local groups to sponsor those. Some council members have emphasized that patient stories will be important for the legislator-constituency connection.

On developing the materials, Amanda asked again for council members to email her their priorities for the fact sheet by Friday. In regards to working with consumer advocacy groups; Amanda listed the groups that the CSI already has good working relationships with and said they will be reaching out to them to ask for their help in building support for the bill.

Cindy Stergar mentioned that a reoccurring question is "Why do we need legislation" and that it will be important to address that issue. Dr. Carr reiterated the need for standards, and to avoid anti-trust issues. Christina assured that will be covered, and also agreed that patient stories would be good. Paula Block will look for stories from CHCs that are already PCMHs. Other council members suggested contributing testimonials they knew were available. Dr. Cook mentioned the importance of emphasizing care coordination and anti-trust protection, and

PCMH legislation is needed help to make that happen. Testimony to local legislators ahead of time is very effective as well. Stories can be sent to Amanda.

Christina asked Dr. Ewing if Oregon has much experience with PCMH, and he said “Yes”, quite extensive. They have levels of certification and involvement. He can send more information to Amanda.

Education –

The webinar series has been wrapped up.

Quality Metrics – Dr. Griffin reported that they have compiled a list of metrics for the MT PCMH. They wanted there to be overlap between NCQA, MU, and PQRS. They settled on four main objectives for measurement. See chart on website at: <http://www.csi.mt.gov/MedicalHomes/QMSubcomm/5.9.12MTPCMHQualityMetrics.pdf>. They looked for consistency with the council’s adopted framework for payment and existing metrics.

Dr. Carr added that they are trying to satisfy numerous requests at the same time. They are also trying to keep an eye on the six main chronic diseases that are cost drivers. This justifies financial investment and incentivizes the payers to participate because that is where they will see the return on investment (ROI).

This sub-committee is not scheduled to meet again until further notice. Conversations with HIE stakeholders will continue however and Dr. Griffin will occasionally check-in with the council to give an update on those conversations.

Webinar Summary Report -

Amanda gave a report on the last two webinars that have taken place since the last council meeting.

Framework for Payment Webinar – the webinar had 31 attendees, and presentations from Allegiance, EBMS, BCBS, Medicaid, and the Co-op. The report indicated that attendees’ questions were answered.

Quality Metrics – Dr. Griffin spoke on behalf of HealthShare Montana and Dr. Shepard gave most of the presentation. 17 attendees were engaged and had good questions. Many of the respondents to the survey said they were in the process of setting up a EMR/EHR.

Blair will be putting together a summary report of the responses to the five surveys. This will help to provide a picture of the regular attendees and the resources they would still like to see. A council member suggested documenting how many people listened to the webinars as part of a group and email those that attended with a question to that regard to find out that information. A council member also suggested emailing the webinar attendees to find out what other information would be helpful to them and include a link to the resources already on the CSI website. Links to the slides from all the webinars can be found on the Resources for Practice Transformation webpage of the CSI website: <http://www.csi.mt.gov/MedicalHomes/ResourcesPracticeTransformation.asp>

Paula then said we may also want to have a simple question in the email about other information may be helpful as well, and include a link to the resource page on the CSI website.

Council members suggested having a contact list of people that could be resources and answer questions for practices that are starting out on the journey. Amanda offered to put a link to her email on the website and she could continue to be a facilitator for questions as she had for the webinars by directing them to the appropriate people who could answer them. Paula Block offered to answered questions.

Review/Revision of Work Plan –

The only recent changes have been made to the timeline. In May the council asked for the legislative timeline and how the PCMH bill aligns with timelines for other bills. Most everything on the timeline from June and forward is new. Amanda walked the council through those additions that were based on legislative advocacy.

Public Comment – None

Upcoming Schedule –

There will not be a meeting on July 4th, but there is a tentative meeting date for August 1st. That may be used for sub-committees instead of the full council.

Requests for further comments elicited none – so meeting adjourned at 2:17 p.m.